



## Happy Holidays!

The holiday season is right around the corner, and the end of 2025 is upon us. We know it's a very busy time for your clinic, and our team at PedBasis MSD Inc. is here to help you. We would like to announce that **we will be accepting 2025 orders up until December 5th, 2025. Rush fees will apply** for any orders submitted after December 5th if required in 2025. **All orders without a rush indicated on the order form after December 5th should be expected to be delivered in January 2026.** In January, we will ship the orders in queue from when they were initially received.

If necessary, please indicate on the form when you need the orthotic back by and the appropriate charges will be applied if completed outside the queue. We will resume regular turnaround time in February. **Please note that we cannot guarantee delivery dates or times** due to courier delays, weather and other circumstances outside of our control. Rush fees are only to ensure the order will be completed by the end of December and we cannot guarantee the order's completion date unless otherwise discussed. Please tell us in advance when you will pick up the order so we can ensure it is ready. **Foam box and plaster cast orders and adjustments are based on the day they are received in the lab for the applicable rush fees.** If you require paperwork, special requests, or any other additional information, please contact **Ruthanne at 416-297- 9227.**

Regular shipping is overnight but can be up to 1-2 days within the GTA and 3-4 days outside the GTA, however those outside Ontario have the option for next day delivery (fees apply). **Please note we cannot guarantee courier delivery dates or times, we can only ensure the orders get completed by the selected due date, unless otherwise discussed.**

Orders submitted: **Nov 14th to Dec 5th, 2025**, that need to be shipped on a specific day will have applicable rush fees.

We would like to extend a very happy holiday to all our valued customers. Thank you for all your continued support.

Best Wishes,

PedBasis MSD Inc. Staff

Submission Date and Time Cutoff	Production Rush Fee (Per orthotic)	Pick Up from the Lab (After 4:00PM)	Estimated ship Date
Nov 14 2025 to Dec 5, 2025, 5:00PM	0\$	Dec 15 to Dec 30, 2025	Estimated Ship Date on or before Dec 30, 2025
Dec 6 2025 to Dec 12 2025, 5:00PM	25\$	Dec 22 to Dec 30, 2025	Estimated Ship Date on or before Dec 30, 2025
Dec 13 2025 to Dec 19 2025, 5:00PM	35\$	Dec 23 to Dec 30, 2025	Estimated Ship Date on or before Dec 30, 2025
Dec 20 2025 to Dec 24 2025, 5:00PM	50\$	Dec 30, 2025	Estimated Ship Date on or before Dec 30, 2025
Dec 27 and 28 2025, 5:00PM	75\$	Dec 30, 2025	Estimated Ship Date on Dec 29 or 30, 2025
Dec 29 and 30 2025, 10:00 AM	85\$	Dec 31, 2025	Can only be picked up from lab

2245 Midland Avenue, Unit 12  
Scarborough, ON, M1P 4P9  
Canada



416 297 9227  
info@pedbasis.com  
www.pedbasis.com